

THE ULTIMATE SAVINGS AGREEMENT

(details on reverse)



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ENROLLMENT INFORMATION

Owner's Name: _____
 Property Address: _____
 City, State, Zip: _____
 Home Phone: _____ Work Phone: _____
 E-Mail: _____ Contact Name: _____

PROGRAM BENEFITS

- | | |
|------------------------------------|--|
| Value Rate Pricing | Complete Plumbing or A/C System Inspection |
| Extended Regular Hours | Scheduled Maintenance Visits |
| V.I.P. Scheduling | Peace of Mind |
| Waived Dispatch Fee | Extend Life of Your Plumbing & A/C Systems |
| Discounted Priority Service Charge | Transferrable to New Owner |

As Always...Friendly, Reliable, Red Carpet Service!

PLUMBING INSPECTION CHECKLIST*

**Includes up to four bathrooms and one water heater*

- ✓ FLUSH WATER HEATER
- ✓ TEST WATER HEATER ELEMENTS & THERMOSTATS
- ✓ CHECK WATER TEMPERATURE & SETTINGS
- ✓ TEST GARBAGE DISPOSAL
- ✓ CHECK TOILET FLUSHING ACTION
- ✓ CHECK TOILET SEATS
- ✓ DYE TEST TOILET FOR SIGNS OF LEAKS
- ✓ INSPECT WASHING MACHINE HOSES
- ✓ CHECK FAUCETS FOR LEAKS & CORROSION
- ✓ IDENTIFY CLEANOUT LOCATION
- ✓ CHECK OUTSIDE HOSE BIBBS
- ✓ CHECK FIXTURE WATER FLOW
- ✓ CHECK & TAG MAIN SHUT OFF VALVE
- ✓ VISUALLY INSPECT WATER FILTER(S)

AIR CONDITIONING INSPECTION CHECKLIST*

** Includes semi-annual inspection of one A/C unit*

- ✓ INSPECT OVERALL CONDITION OF UNIT
- ✓ REPLACE FILTER: CUSTOMER SUPPLIED/WASHABLE
- ✓ CLEAR DRAIN LINE & PAN
- ✓ ADD PAN TREATMENT TABS TO MINIMIZE BUILD UP
- ✓ CHECK PRESSURES
- ✓ CHECK REFRIGERANT LEVEL
- ✓ INSPECT CONDITION OF COILS
- ✓ CHECK AIR FLOW AND TEMPERATURES
- ✓ CHECK THERMOSTAT SETTING & OPERATION
- ✓ INSPECT CONDENSATE PAN
- ✓ INSPECT ELECTRICAL CONNECTIONS
- ✓ CHECK CONDITION OF COMPONENTS
- ✓ CHECK VOLTAGE
- ✓ CHECK AMPERAGE

- ✓ RECORD BRAND, MODEL & SERIAL NUMBERS
- ✓ INSPECT VISIBLE PIPING FOR LEAKS & CORROSION
- ✓ INSPECT FOR SIGNS OF WATER DAMAGE
- ✓ COMPLETE INSPECTION CHECKLIST
- ✓ TECHNICIAN RECOMMENDATIONS

AUTHORIZATION

Plumbing Ultimate Savings Agreement: 1 visit per year

A/C Ultimate Savings Agreement: 2 visits per year

Qty of Plumbing Agreements _____

Qty of A/C Agreements (1 per A/C Unit) _____

Plumbing Inspection Date: ___/___/___

A/C Inspection Date: ___/___/___

Amount Paid: \$ _____ Pmt Type: _____

Service Specialist: _____

Authorized by: _____

Annual Term: ___/___/___ to ___/___/___

Signature: _____

Date of Approval: ___/___/___

Terms and Conditions

Property Eligible for Coverage

This agreement covers the accessible, visible plumbing and/or air conditioning system/equipment as indicated on reverse for a single family residence, including a condominium, townhouse or villa used solely for residential purposes. All individual tenant occupied units are not covered.

Delays

Plan agreement, its price and performance is subject to all delays or inability to perform caused by or resulting from scarcity of labor or materials, strikes, either on the work done on the agreement or any other work affecting the same directly or indirectly, lockouts, accidents, fire, floods, breakdowns, war, riots, rebellion, lack of materials, delays of transportation, acts of government Agency, judicial authority, Act of God or any other cause which is beyond the control of General Plumbing and Air Conditioning.

Unavailability of Replacement parts

We will not be liable for any loss or damage resulting from any delay in obtaining, or our inability to obtain from our suppliers, the parts needed to repair the items covered by the plan agreement.

Termination

The plan agreement shall terminate, at our option, if anyone other than a General Plumbing and Air Conditioning employee disturbs or works on the item covered by the plan agreement. Also, we will have no duty or obligation to perform under this plan agreement if you have any past due accounts with us. Should we either terminate this plan agreement or refuse to perform under this plan agreement in accordance with this paragraph, we will not be required to refund any portion of the plan agreement price paid by you, or liable for any loss or damage resulting from such action.

Not Covered

This plan agreement does not cover any parts, labor or installation charges for work performed which were damaged by Acts Of God, fire, flood, water, lightning, theft, low or high voltage, mischievous conduct, negligence, neglect, accident abuse, misuse, non-use or freezing. General Plumbing and Air Conditioning will not be responsible for any subsequent damage due to water leakage. We shall not be required to furnish any repairs or equipment as may be recommended or required by Insurance Companies, Government State, Municipal or other authorities. In such cases, the client shall be charged for the parts and labor involved at the then current price for such items. No such parts or labor shall be furnished, however, without authorization of client.

Flushing water heaters is limited to one (1) residential water heater up 120 gallon or tankless gas types.

Disclaimer

It is understood that General Plumbing and Air Conditioning will use care in performing the inspection service, but shall not be liable for failure to discover conditions necessitating repairs or replacements, nor shall any inspection be construed as an approval or guarantee of the condition of the plumbing and/or air conditioning system/equipment. There are no warranties expressed or implied, oral or written, which extend beyond those expressed on this document and General Plumbing and Air Conditioning makes no implied warranty, including the implied warranty of merchantability or fitness for any particular purpose, with respect to the work performed and the parts installed, repaired, furnished in repair work, sold, recommended, or supplied by it under this contract. Furthermore, General Plumbing and Air Conditioning shall not be liable for any consequential, special, incidental or contingent damages or expense, arising directly or indirectly from any defect in the work performed or parts installed, repaired, furnished in repair work, sold, recommended or supplied by it. It is understood that General Plumbing and Air Conditioning is not the manufacturer of items supplied by it and our client relies solely on the warranty of the manufacturer.

Client recognizes that aged and deteriorated plumbing fixtures, piping, air conditioning equipment and accessories may no longer be serviceable, and agrees to hold General Plumbing and Air Conditioning blameless and defend General Plumbing and Air Conditioning against any and all claims or liability for any damages or destruction to those items as a result of conventional repair or inspection efforts.

This agreement covers the complete understanding between the client and General Plumbing and Air Conditioning. No verbal representations shall be binding on either party.

HOT WATER EXPOSURE TIME TO RECEIVE A SEVERE BURN

Celsius Temperature	Fahrenheit Temperature	2nd Degree Burn No Irreversible Damage	3rd Degree Burn Full Thickness Injury
45°	113°	2 hours	3 hours
47°	116.6°	20 minutes	45 minutes
48°	118.4°	15 minutes	20 minutes
*49°	*120°	8 minutes	10 minutes
51°	124°	2 minutes	4.2 minutes
55°	131°	17 seconds	30 seconds
60°	140°	3 seconds	5 seconds

The above table shows that a person will receive a second degree burn in 3 seconds of exposure and a third degree burn in 5 seconds of exposure to water of 140° at the discharge outlet. The *American Journal of Public Health* prefers a maximum temperature of 120° for hot water. The *Consumer Product Safety Commission* and the plumbing industry have published a voluntary standard which states that the maximum allowable temperature at the water outlet to the bathing area should be 120°.